



ISE LOGISTICS CUSTOMER RESOURCE

Healthcare Cold-Chain Planning Checklist

A structured starting point for temperature-sensitive healthcare and life-science movements.

Product and quality profile

- ☐ Permitted temperature range and product sensitivity confirmed.
- ☐ Quantity, value, pack-out and maximum acceptable transit time documented.
- ☐ Quality contacts and excursion decision process agreed.

Packaging and monitoring

- ☐ Qualified packaging selected for route, season and contingency duration.
- ☐ Conditioning and packing instructions available to trained personnel.
- ☐ Calibrated monitor selected, placed correctly and activated.
- ☐ Data retrieval responsibility and acceptance criteria agreed.

Route and handovers

- ☐ Collection, airline acceptance, storage, customs and delivery hours aligned.
- ☐ Weekend, public-holiday and delay contingencies considered.
- ☐ Origin and destination escalation contacts available throughout the movement.
- ☐ Receiver is ready to accept, inspect and store the product immediately.

Records

- ☐ Booking, pack-out, monitor, tracking and delivery evidence retained.
- ☐ Any deviation is documented and reviewed under the applicable quality process.

Need help with a shipment?

Send the route, commodity, pieces, packed dimensions, weight and deadline to support@iselogistics.co.uk.

This guide provides general operational information only. Requirements vary by commodity, route, service and destination. Confirm shipment-specific requirements with ISE Logistics and the relevant authorities before dispatch.